

MAURITIUS - "Indian Ocean Paradise"

With Diane Gill and Trade Travel

12 Days / 11 Nights - Fully Escorted

Departs: Saturday 13 July - Wednesday 24 July, 2024.



TRADE TRAVEL
Group & Private Tour Specialists



Day 1. Sat 13 Jul: Brisbane - Perth

Flight Details: Brisbane - Perth (times to be advised)

We fly from Brisbane to Perth and transfer to our inner city hotel with the afternoon and evening free to explore at our own leisure.

Overnight Perth: Doubletree by Hilton Perth Waterfront

Day 2. Sun 14 Jul: Perth - Mauritius

B,D

After a relaxing morning and transfer to Perth Airport we check in for our International flight to Mauritius.

Flight MK441 Perth - Mauritius 1305/1745 (subject to change)

***Please note: Flight times are as per current schedules at the time of print and may change due to unexpected schedule changes with airlines.**

On arrival to Mauritius we clear customs and have time to change money to the local currency. With our English speaking guide we board our coach and relax for the drive to our luxury resort. Along the way, our guide will share with us interesting information about this beautiful island paradise, its history and customs. We'll even learn a few local words that might prove useful in the coming days! Our coach arrives at our luxury accommodation situated on the sheltered south-west coast of the island overlooking Tamarin Bay. After check in, it's a short stroll past the pool and gardens to our stylish and comfortable rooms where it's time to unpack and unwind. Still a bit peckish, then head over to the buffet and relax with a drink and chat with fellow travellers. Our holiday has begun!

Overnight Bel Ombre: LUX Tamassa Beachfront Resort – All Inclusive Food & Beverage Menu

Day 3. Mon 15 Jul: Tamassa Resort Orientation - Free Day at Resort

B,L,D

Awake to the stunning sight of the **sheltered crystal turquoise lagoon** that stretches out to the waves breaking on the outer reef. **Our resort and home on Mauritius** is set within **beautiful tropical gardens on a white sandy beach**, with rustling coconut trees and a cobalt ocean. Offering two world-class restaurants, bars, pools and spa treatments there is plenty of daily activities on offer and an array of evening entertainment. It's the perfect spot for fun, relaxation and a base to explore the island of Mauritius. We start our day in paradise with an amazing buffet breakfast then enjoy an **orientation tour of the resort** showcasing all it has to offer on our all inclusive stay. Following the tour it's time to relax and enjoy the rest of the day lazing by the pool or beach, checking out the spa treatments, sitting by the bar, sneaking by the Ice Cream Parlour, Tucker Truck or Rum Truck or sitting down to lunch either in the Show or Playa Restaurants. Don't forget it's all within our "All Inclusive Package". Early evening we all meet for dinner in the Show Restaurant.

Overnight Bel Ombre: LUX Tamassa Beachfront Resort – All Inclusive Food & Beverage Menu

Day 4. Tue 16 Jul: Half Day Tour - Grand Bassin & Sacred Lake - Tea Factory - Coloured Earth - Waterfalls

B,L,D

After a leisurely breakfast it's onto the bus with our guide for a 9.00am departure on our **half day tour**. Get cameras ready as this morning's tour takes in some stunning locations beginning at sacred Hindu site of the **Sacred Lake** and **Grand Bassin** and the amazing 33 metre statue of **Shiva**. Our guide at **Bois Cheri Tea Factory and Museum** will show and explain the different stages of production from picking to packaging, through withering, fermentation, drying and sieving. A tea museum completes the visit and focuses on the peculiarities of this culture in the history of the island. There are exposed vintage machines relating to the production of teapots, tea services of the 19th century, photos, tables and documents introducing us to several hundred different types of tea infusions. To illustrate, a tasting of the Bois de Chéri tea products is offered in a panoramic chalet offering views of the estate, a beautiful lake in an old crater and all the south of the island. The natural wonders of **Macabée Forest, Black River Gorge, Chamarel Waterfalls and the amazing Chamarel Seven Coloured Earth** are perfect locations to stop for a while and appreciate the beauty of this tiny island. We return to the resort for lunch from one of the restaurants or why not try the Burger Truck! After a leisurely afternoon at the resort, meet for complimentary drinks and delightful dinner at the resort.

Overnight Bel Ombre: LUX Tamassa Beachfront Resort - All Inclusive Food and Beverage Menu

Day 5. Wed 17 Jul: Full Day Tour - Capital of Port Louis - Le Caudan Shopping Precinct - Eureka Mansion B,L,D

Today we depart the resort at 9.00am and head up to the city of Port Louis after another delightful buffet breakfast. Arriving in the **Mauritian capital of Port Louis**, our driver then takes us on a tour of the city while our guide points out cultural highlights, **La Citadelle on Fort Adelaide and Champ de Mars Racecourse** “second oldest racecourse in the world”. **The Port Louis main market** (also known as the Port Louis main bazaar) is a treat to walk through with its exotic fish, meats, vegetables and Mauritian spices, saris and t-shirts just to name some of the market items on display. *Those wishing to do the walk through the market please note that it is an extensive walk on some uneven walkways and that there are some stairs to climb and negotiate.* Next to the market we find the large shopping mall, **‘Le Caudan Waterfront’** where there are luxurious stalls, shops, craft market, food court and restaurants in one place. The Le Caudan Waterfront shopping complex with its 170 boutiques is a shopper’s must visit and has become an essential actor of the vivid tourism and cultural life in Mauritius. Our drive back south has us stopping in Moka where we walk through the **Eureka Mansion and Garden, built 1830**. The famous residence was built during the French colonial period and once belonged to a very well-known Mauritian family. Filled with period furniture and impressive antiques, this home shows a glimpse into colonial life on the island. Traditional Mauritian lunch is served on the back verandah overlooking the lush gardens which carry through to the river. Early afternoon at approx 3.00pm we return home where we will have time to relax or take a quick swim before dinner and drinks at the resort.

Overnight Bel Ombre: Lux Tamassa Beachfront Resort - All Inclusive Food & Beverage Menu

Day 6. Thur 18 Jul: Half Day Tour - School Visit - Saint Aubin House “Flowers, Sugar, Tea, Rum & Vanilla” B,L,D

After breakfast our half day tour has us leaving the resort at 9.00am to discover some of the delicious Mauritian delights including Vanilla, Rum and Tea. En-route we make a memorable visit to **Joix De Vivre School**. The school run by volunteer teachers was opened in 1989 by Sr Maria Luisa Guitierrez with the assistance of Mirella Chaton for the purpose of taking care of the local children that were wandering around the village, to give them basic education, keep them from the dangers of life on the streets but also help and give them the opportunities that we often take for granted. With the experience to interact with the local children and enjoy lifelong memories this is a great opportunity to give back to the school with much needed school funds. Next stop is **Saint Aubin House** which was built in 1819 and which has been home to several managers of the sugar estate, before being renovated in the 90’s in order to preserve a part of the Mauritian heritage. Today one may still see the beams and ship poles used in its original construction. The estate produces sugar cane which is then processed to make sugar as well as delicious rum. Our tour takes in the **Rum House, Vanilla House, Anthurium Greenhouse, Saint Aubin House** and the surrounding tropical gardens. Then it’s back ‘home’ to our resort for lunch and a leisurely afternoon. We might explore the magnificent beach, book in for a spa treatment, check out the many facilities and activities, **or just relax poolside as we work our way through the complimentary food and beverage list** – all part of our ‘full board’ inclusion. Save some space though, for tonight we meet for pre-dinner drinks and another delicious dinner. At Tamassa, evening entertainment is very special with something different every night.

Overnight Bel Ombre: Lux Tamassa Beachfront Resort - All Inclusive Food and Beverage Menu

Day 7. Fri 19 Jul: Full Day Tour - Casela Wildlife Park - Interaction - Wildlife Safari & Encounters B,L,D

Following breakfast, we depart the resort at 8.45am for what will be for many, a **life-changing encounter** and certainly one of the highlights of our tour. **Casela Wildlife and Nature Park** will bring moments of pure magic and delight to big cat lovers! After a **once-in-a-lifetime experience of interacting with these wild animals in their enclosure**, we will have the unique opportunity to observe the big cats in the wild and make the most of all activities that are included in our day at the park. These comprise of the **Wildlife Safari** to see zebras, ostriches, white rhinoceros, impala’s, antelopes, kudus, wildebeest, 1500 species of birds, Walk-Thru-Aviary, viewing of giraffe, pygmy hippo, camels and lamas, The Petting Farm, Big Cats Kingdom, Monkey Kingdom, Tortoise Pen plus more! Wonderful memories to cherish forever! **Today’s lunch will also be in the park at the Blue Bird Resto.**

**** Optional at extra cost approx \$140.00! “Walk with Lions”.** We get to walk, pat and take photos up close and study the primitive behaviour of the lions and share their “Pride” of being in their natural state. ****All Participants must be able bodied for this tour and walk without walking aids (this is non negotiable).** After this special experience we head back to the hotel where we will have time to reflect on our amazing adventure over dinner and drinks.

Overnight Bel Ombre: LUX Tamassa Beachfront Resort - All Inclusive Food and Beverage Menu

Day 8. Sat 20 Jul: Half Day Tour - Botanic Gardens & Sugar Museum B,L,D

This morning after breakfast we depart the resort at 9.00am to begin our drive north. Our first stop is in Pamplemousses at the **Sir Seewoosagur Ramgoolam Botanic Garden**, formerly known as Royal Botanical Gardens Pamplemousses. The gardens are spread over 37 hectares and are the oldest in the Southern Hemisphere, constructed in 1770. Most famous for its giant water lilies, the garden features many rare and exotic trees and plants as well as 85 varieties of palms from across the world. Many trees were planted by world leaders and royalty, including Princess Margaret, Indira Gandhi, François Mitterrand and Robert Mugabe. The animal corner has deer’s (*Cervus timorensis*) and tortoises (*Aldabrachelys gigantea*) and also boasts several bird species. Parrots, ducks and the Madagascan moor-hen commonly known as “Poule d’Eau” are regular encounters. Within the ponds, several aquatic animals like turtles, fish and eels can be seen. The bats *Pteropus niger*, which is Mauritius’s only endemic mammal, can also be spotted hanging on tree tops during day time. Close by at **L’Aventure du Sucre “Sugar Museum and Factory”** we follow the trail of the sugar industry in Mauritius. We’ve been passing sugar cane fields all week, now it’s time to discover more of its profound history and the importance sugar and its by-products still play in Mauritius today. Not to be missed is the **sugar-tasting, 12 unrefined natural sugars** kept for export. The senses also come alive while **tasting 9 rums**, with their rounded, mellow and nuanced flavours. There is a meticulous process involved with the rums, specially developed for L’Aventure du Sucre which are aged in oak barrels infused in special sugars or in vanilla, coffee or honey. There are also local sweets, tropical fruit jams and honey from Rodrigues.

Day 8. Continued

Lunch is served for us at Le Fangourin which lies in a delightful setting, tucked away in the midst of the Beau Plan Estate, with magnificent views from its veranda across lush, tropical countryside leading in the distance to Pieter Both Mountain. Following lunch it's back down to the south to our home away from home, the Tamassa Resort to relax for the remainder of the afternoon before meeting up for drinks and dinner.

Overnight Bel Ombre: Lux Tamassa Beachfront Resort - All Inclusive Food & Beverage Menu

Day 9. Sun 21 Jul: Free Day or Optional Touring 'See below Tour Highlights'

B,L,D

Today is all ours to enjoy the complimentary resort facilities and activities, *or at own cost, why not book in an optional tour or activity, a scenic flight or maybe attend a local church service!* All food and beverage at the resort for the day is included in our 'full board all inclusive package'.

Overnight Bel Ombre: LUX Tamassa Beachfront Resort - All Inclusive Food & Beverage Menu

Day 10. Mon 22 Jul: Full Day - Le Morne World Heritage Slave Site - BBQ Lunch Cruise

B,L,D

Today we depart the resort at 9.00am and travel across to the southwest coast home to the **Le Morne Brabant Unesco World Heritage Site** that symbolises slavery in Mauritius. We continue on to the magnificent, yet sobering **Slave Route Memorial**, erected to honour the slaves' fight for freedom, their suffering and their sacrifices. Continuing further up the west-coast will have us arriving at **Rivière Noire** to begin another tour highlight - our **half-day catamaran lunch cruise**. Keep cameras handy as curious dolphins are likely to join us as we sail south towards **La Roche Crystal** with its clear lagoon, while the crew prepares a **mouth-watering BBQ lunch**. Sailing back to **Rivière Noire**, cocktail in hand, delight in the beauty and tranquillity of another unforgettable day in paradise. Back on land, we make our way back down through **Le Morne stopping at the Matthew Flinders Memorial** where our guide will explain how this important monument links a part of our Australian history with Mauritius. Back to the resort for a rest after a magical day before meeting for drinks and delicious dinner.

Overnight Bel Ombre: Lux Tamassa Beachfront Resort - All Inclusive Food & Beverage Menu

Day 11. Tue 23 Jul: Free Day or Optional Touring - Bel Ombre - International Airport

B,L,S

It's our last day at the resort, so we enjoy the resort facilities before we are treated to an early supper by the pool as we share stories and laughter with our travel companions. Then it's time to farewell the staff who have become our friends, before transferring to the airport for check in and farewell our wonderful guide and driver. Our overnight flight departs late evening back across the Indian Ocean to Perth.

Flight Details: MK440 Mauritius - Perth 2240/0910 (arrive Wednesday - subject to change)

Day 12. Wed 24 Jul: Perth - Brisbane

Our flight arrives back into Perth today before our connecting flight home after our amazing time away in Mauritius with Trade Travel.

Flight Details: Perth - Brisbane (flight times to be advised)

Tour Highlights:

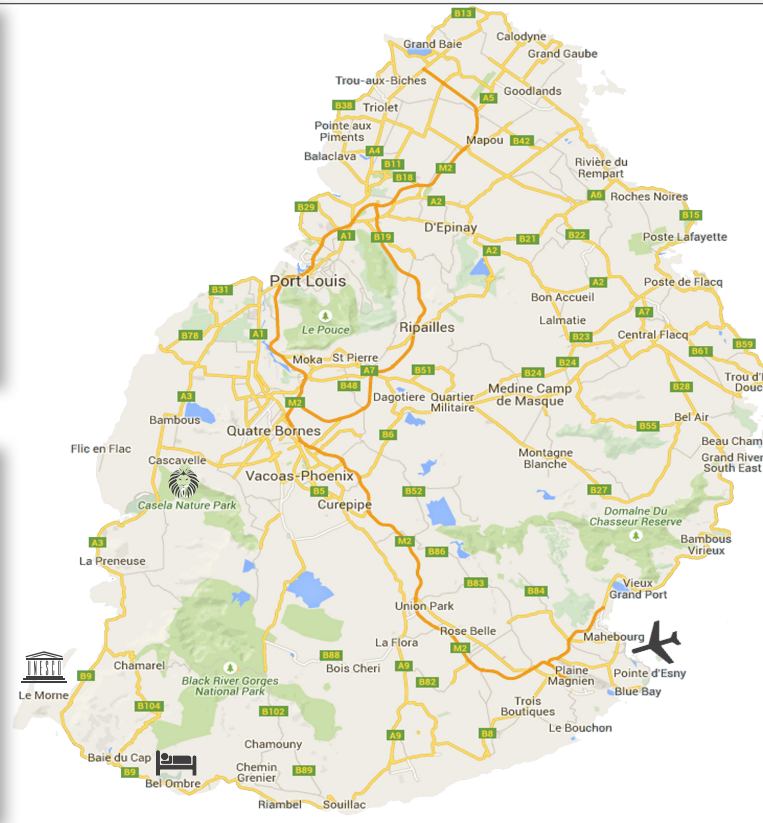
Half Day Highlights of Chamarel – Grand Bassin Statue, Temple & Sacred Lake, Macabée Forest, Black River Gorge, Chamarel Waterfalls & 7 Coloured Earth; Bois Cheri Tea Factory, Museum & Tastings; Highlights of Port Louis - La Citadelle Fort Adelaide & Champ de Mars Racecourse, Le Caudan Waterfront Precinct & Markets; Lunch Eureka Mansion & Garden; Joix De Vivre School Visit; Saint Aubin Estate - "Saint Aubin House & Garden", "Rum House", "Vanilla House", "Anthurium Greenhouse"; Casela Wildlife & Nature Park - Interaction with Lions *or optional extra Walking with Lions*, Wildlife Safari + more!; Sir Seewoosagur Ramgoolam Botanic Garden; L'Aventure du Sucre "Sugar Museum"; Lunch Le Fangourin; Le Morne Brabant Unesco World Heritage Slave Site; Catamaran Half Day Scenic Lunch Cruise West Coast; Matthew Flinders Memorial plus more.

Optional tours conditions apply:

Day 5 or Day 10: Half Day Grand Port Bay District - H. Rault Biscuit Factory, Frederick Hendrick Museum, Grand Port Bay, National History Museum.

Day 8: Full or Half Day Shopping Tour - Bagatelle Mall & Quatre Bornes Market Fair.





Tour Price Includes:

- Trade Travel Tour Host
- Return economy flights: Brisbane - Perth - Brisbane
- Return international flights "Air Mauritius" Perth - Mauritius - Perth
- Coach travel & English speaking guide
- 1 Night quality accommodation Doubletree by Hilton Waterfront Perth
- 9 Nights luxury accommodation Tamassa + Late checkout Day 11
- Full board menu all inclusive meals & beverage - Mauritius
- All entry fees and guides as per itinerary

Tour Price Excludes

- Any optional touring Mauritius - Includes upgrade "Walk with Lions"; Scenic Flights etc.
- Travel Insurance - POA

Tour Cost: \$6598.00 per person Twin Share (Single Supplement \$1100.00)

+ All applicable airport taxes, fuel surcharges & fees associated with the airlines of approx \$260.00

A minimum number of 20 passengers is required for this tour to proceed.

The tour prices are indicative for travel in 2024 - and final cost to be provided in September, 2023 - price adjustment may be applicable.

Please note: Flights are subject to confirmation/change and price increases at any time.

We wish to advise that all pricing for International Travel is subject to tax, surcharges, fuel increases and currency fluctuations. It may be necessary to make adjustments to the pricing during the course of the tour booking, at ticketing and at the final payment deadline to ensure these currency changes are allowed for in the pricing.

Please note that itinerary is subject to change at any time without notice.

Deposit: A deposit of **\$750.00** per person is due on booking to secure your place on this tour, along with completed & signed booking form. (\$100 non refundable at time of booking.)

Final Payment: Due no later than **Friday 12 April, 2024.**

For information, bookings & travel insurance contact:

Trade Travel 1800 034 439

Email: bookings@tradetravel.com



QLD: PO Box 1715 Noosaville BC QLD 4566 | VIC: PO Box 1137 Mildura VIC 3502

Freecall: 1800 034 439 | E-mail: bookings@tradetravel.com

Website: www.tradetravel.com.au | ABN: 91 061 591 375

TRADE TRAVEL - INTERNATIONAL PASSENGER BOOKING FORM

PLEASE EMAIL OR POST YOUR
COMPLETED FORM TO TRADE TRAVEL

EMAIL: bookings@tradetravel.com

VIC: PO Box 1137 Mildura VIC 3502

QLD: PO Box 1715 Noosaville BC QLD 4566



This Passenger Booking Form is to be completed by each individual passenger.

Please print your details clearly using **BLOCK LETTERS**.

RESERVATION FORM & BOOKING CONDITIONS

Date:

Club Name: Trade Travel with Tour Host - Diane Gill

Trade Travel Consultant: Donna Eaton

Tour Departure Date: 13 July, 2024.

Tour Name: Mauritius

TOUR PASSENGER DETAILS: *Please include a photocopy of your Passport with this Booking Form.*

Important - Please use legal names and information as reflected on your passport to complete the following:

Title: First Name:

Last Name:

Address:

Town/City:

State: Post Code:

Phone: Mobile:

Email Address:

Frequent Flyer Program:

E.g. Qantas, Velocity

Frequent Flyer No.:

Rooming Type: ☐ Double ☐ Twin
☐ Single Supplement

Sharing With:

SPECIAL REQUIREMENTS:

Medical Allergies Only (e.g. Nut/Seafood):

Medical (e.g. Sleep Apnea):

Do you use a Walking Aid? If so, please advise what type.

Medical conditions that could affect your ability to participate in the tour must be advised.

Special Requests (not guaranteed): e.g. Ground Floor

Can you climb stairs? Yes / No

Can you get into and out of a boat, train or bus? Yes / No

Can you climb into a bath? Yes / No

PASSPORT INFORMATION:

Passport No.: Country of Issue:

Date of Issue: Date of Expiry:

Date of Birth:

EMERGENCY CONTACT (NOT TRAVELLING ON TOUR):

Name: Relationship:

Address:

Contact Details:

NAME BADGES:

Do you already have a Trade Travel Name Badge? Yes / No

Preferred Name (For Badge):

Please Note: It is a requirement to wear your Trade Travel badge on tour.

Please sign below to acknowledge that you have read, understood, and accepted the **Trade Travel** terms & conditions.

Signature:

Date:

Title: First Name:

Last Name:

Address:

Town/City:

State: Post Code:

Phone: Mobile:

Email Address:

Frequent Flyer Program:

E.g. Qantas, Velocity

Frequent Flyer No.:

Rooming Type: ☐ Double ☐ Twin
☐ Single Supplement

Sharing With:

SPECIAL REQUIREMENTS:

Medical Allergies Only (e.g. Nut/Seafood):

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PASSPORT INFORMATION:

Passport No.: Country of Issue:

Date of Issue: Date of Expiry:

Date of Birth:

EMERGENCY CONTACT (NOT TRAVELLING ON TOUR):

Name: Relationship:

Address:

Contact Details:

NAME BADGES:

Do you already have a Trade Travel Name Badge? Yes / No

Preferred Name (For Badge):

Please Note: It is a requirement to wear your Trade Travel badge on tour.

Signature:

Date:

TRADE TRAVEL PASSENGER PAYMENT FORM



PASSENGER & TOUR DETAILS:

Passenger 1 Full Name: _____

Passenger 2 Full Name: _____

Tour Details: Mauritius

Consultant: Donna Eaton

Tour Code: DSC/130724

PAYMENT DETAILS:

Would you like your receipt emailed: ☐ Yes ☐ No

Payment Type

☐ Deposit

☐ Full Payment

Payment Method Direct to Trade Travel

☐ Cash Amount \$ _____

☐ Cheque Amount \$ _____

Cheque No: _____

☐ Direct Deposit Amount \$ _____

Date Deposited: _____

NAB BSB No: 084 917 Account No: 86382 1525

Account Name: Trade Travel Client Trust Account

*** Please use your surname & tour code as the reference: SURNAME/DSC130724**

☐ Credit Card Amount \$ _____

☐ Visa (incurs a 1% surcharge)

☐ MasterCard (incurs a 1% surcharge)

☐ Amex (incurs a 1.85% surcharge)

(Please note: We do not accept Diners Club Card)

TO HELP PROTECT YOUR SECURITY!

If you wish to pay using your credit card please tick the appropriate box above and advise amount.

Once we receive your payment form we will give you a call and process your credit card payment over the phone.

PLEASE TICK HERE IF:

You would like to receive a new Trade Travel Bag:

☐ Yes

☐ No

You would like to receive a new Trade Travel Luggage Tag:

☐ Yes

☐ No

PASSENGER DECLARATION:

By completion and return of this form, I hereby verify all the above details are true and correct to the best of my knowledge and forward my payment details for the arrangements of my tour.

COVID-19 VACCINE POLICY

The safety and well-being of our passengers is paramount. It is no longer a requirement to be vaccinated to travel on a tour with Trade Travel. However please note some suppliers may still request for proof of vaccination during the tour, so this certificate should be carried with you at all times to avoid any issues. Trade Travel will continue to follow the advice from the Australian Government Health Department as it is updated.

OUR COMMITMENT

For the well-being of our clients, we ask you to respect the above guidelines. We also advise any passenger who is unwell should not proceed on tour. For more information on COVID-19 visit the website www.health.gov.au or contact the Helpline on 1800 020 080.

I/We _____ agree to travel on the tour with Trade Travel on my own accord and understand the risks in relation to COVID-19 transmission and will not hold the company or any of its suppliers liable.

Passenger 1

Signature: _____

Date: _____

Passenger 2

Signature: _____

Date: _____

Please contact this office if any further clarification on the above details is needed - Trade Travel 1800 034 439.

By supplying your email address you agree to receive future offers direct from Trade Travel.

The information you provide will be collected, managed and used in accordance with the Trade Travel Privacy Policy.

PLEASE EMAIL OR POST YOUR COMPLETED FORM TO TRADE TRAVEL

QLD: PO Box 1715 Noosaville BC QLD 4566 | **VIC:** PO Box 1137 Mildura VIC 3502

Freecall: 1800 034 439 | **E-mail:** bookings@tradetravel.com | **Website:** www.tradetravel.com.au | **ABN:** 91 061 591 375

TERMS & CONDITIONS

Please read & retain this page for your own records.



HOW TO CONFIRM YOUR PLACE ON THE TOUR

A \$750.00 deposit will be required for this tour by nominated deposit date. Payment of your deposit and the signed booking form will secure your place on the tour and you will receive confirmation in writing. Please refer to your confirmation letter for payment deadlines. If payment is not received by the due date, Trade Travel reserves the right to cancel your place on the tour and you will incur cancellation fees.

CHANGES TO YOUR BOOKING

Any changes to your booking once the deposit has been received may incur amendment fees. Please check these details when requesting changes.

CANCELLATION OF YOUR BOOKING & INSURANCE

The reservations we make on your behalf or groups behalf are subject to cancellation fees from all suppliers, making it necessary to enforce strict cancellation policies. If you cancel a reservation prior to the departure of your tour the following cancellation fees will apply: We strongly recommend that you take out travel insurance to cover you against illness or accident, cancellation fees, loss of luggage, etc. in the unfortunate event that you have to cancel from the tour.

Deposit of \$100 is non refundable at time of booking. Deposit of \$750 is non refundable from 15 March, 2024.

All payments from 12 April, 2024, are non refundable.

REFUND PROCESSING FEE

Please note there will be a \$50.00 fee applicable for all refunds to cover costs of processing the payment. This fee is applicable on all cancellations received for all Tour/Holiday bookings.

TOUR PRICE

All pricing are based on rates (including foreign exchange rates & taxes) known at time of printing. Prices are subject to increase without notice. If such rates change prior to final payment date passengers will be advised of new tour price accordingly. Government / Airport tax increases and currency fluctuations are beyond Trade Travel's control.

PASSPORTS/VISAS

A valid passport is required for each person traveling on this tour. Your passport must be valid for at least 6 months from your intended date of return back to Australia. Visa's may be required, you should contact the Consulate for further details.

CONFIRMATION LETTER/ITINERARY CHANGES & LIABILITY

The terms and conditions are provided at the time of booking, however your Confirmation Letter will override any Terms and Conditions on this form. Please refer to this document for the most up-to-date booking details. Trade Travel does not accept liability for failure on the part of third party Suppliers whose responsibility is confined to their own operations. Trade Travel reserves the right to alter or omit any part of the itinerary or change of reservation, features and/or means of conveyance without notice. Trade Travel reserves the right to cancel the tour should it not reach minimum numbers and clients will be notified prior to departure should this occur.

PAYMENTS AND BOOKINGS - BOOK WITH CONFIDENCE

All payments made to Trade Travel are held in Trust and are protected by our Consumer Protection Insurance, this way we can give our clients the Peace of Mind that all funds are held safely.

ROOM REQUESTS:

Please note Trade Travel cannot provide a 100% guarantee for room requests – we will endeavour to cater for them as best as possible but these are at the discretion of the Resort/Motel only and certain requests are not always available, such as ground floor, and not all properties offer a lift service. Assistance will be provided where needed for luggage delivered to rooms if on higher levels.

TOUR GUIDES/AIRLINES/TOUR OPERATORS AND PARTNERS

Many of our tours include the use of airlines, tour companies, hotels, restaurants and attractions. All suppliers are taking initiative for the future to provide a valuable service with COVID-19 as part of our normal. Our office will work closely with our partners to assist them in every way for the safety of our clients for them to travel safely. All tours and bookings made with Trade Travel are monitored and updates are sent to our clients based on their departure date. Restrictions are changing regularly and it is important we adhere to the Government health authority advice and we are confident all our suppliers are committed to these guidelines. Trade Travel will ensure that each tour is escorted by a tour host where required and will assist the group on a day to day basis.

FITNESS LEVEL ON TOUR

In order to get the most from our tours, it is recommended all passengers have a reasonable level of fitness. If passengers are unsure it is important that they speak to a medical professional regarding all travel factors before a booking is made. Tours must operate in a timely manner and it is important passengers understand delays can cause components to be removed from the itinerary which can affect the enjoyment of the tour for other passengers. It is encouraged you carefully study the itinerary to assess your capability of participating. Please contact our office and check with our travel consultants if you have any questions regarding the itinerary and they will be happy to assist.

DONALD SIMPSON COMMUNITY CENTRE SPECIAL CONDITIONS

The Donald Simpson Community Centre reserves the right, with absolute discretion, to exclude or terminate a tour without refund of, anyone who:

- (a) Is unable to cope with the requirements of any aspect of the tour or requires services or facilities which are not available.
- (b) Engages or has engaged in undesirable behaviour or who interferes with the enjoyment or jeopardises the safety or comfort of other tour participants.