

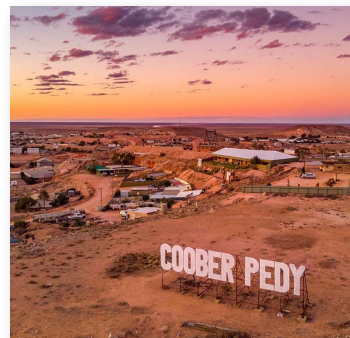
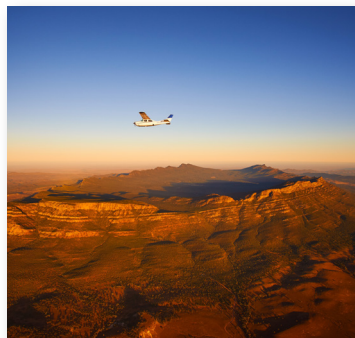
Adelaide to Ayers Rock

The Uluru & Outback Explorer

With Val Henry

12 Days / 11 Nights

Tour Departs: Wednesday 10 August - Sunday 21 August, 2022.



Day 1. Wed 10 Aug: Brisbane - Adelaide

Dinner

Flight details: Brisbane to Adelaide (to be advised)

This morning we check-in at Brisbane Airport for our flight across to South Australia to the 'City of Churches'. Upon arrival into Adelaide Airport we are met by our experienced coach captain for our **drive tour of Glenelg, North Adelaide and the city circuit**. We arrive at the iconic Adelaide Central Market which was established in 1869 and has been a thriving hub of food and culture for over 150 years! We have the afternoon at leisure to explore the markets and meet the traders of this iconic market. Later that afternoon we check-in to the centrally located Ibis Adelaide where there will be time to rest before we gather for dinner in hotel restaurant.

Overnight Adelaide: Ibis Adelaide

Day 2. Thu 11 Aug: Adelaide - Mintaro - Burra - Flinders Ranges

Breakfast, Lunch & Dinner

Our 'Outback Adventure' begins early as we depart Adelaide and head up into the Flinders Range, travelling via Mintaro, Burra and Hawker. In Mintaro, the **Georgian style mansion of Martindale Hall** provides an ideal morning tea stop. Featuring in the film 'Picnic at Hanging Rock', Martindale Hall today is a unique experience of a living museum and is a step back in time to the days of gracious living on a large pastoral estate late in the 1800's to early 1900's. Just 38km north of Mintaro we find the **historic copper mining town of Burra**. The copper mines were first discovered in 1845 and were operated by Cornish and Welsh miners until 1877. Our guided tour takes in the heritage buildings, lookouts and other major sites including the Red Ruth Gaol, which featured in the movie 'Breaker Morant'. After a light **lunch at the Bon Accord Hotel** in Burra, our tour winds its way up through the small townships of Jamestown, Orroroo and Hawker before arriving in the **Flinders Ranges at Rawnsley Park Station**. We enjoy a short comfort stop in Orroroo followed by another stop in Hawker at the **Jeff Morgan Gallery** to view his amazing works. We observe the two magnificent giant panoramas, 30 x 3 metre Wilpena Panorama, and 46 x 5.5 metre Arkaroola Panorama. We check-in at the award winning Rawnsley Park Station and enjoy dinner across in the **Woolshed Restaurant**. Located in an authentic Australian Woolshed, the restaurant serves delicious modern Australian cuisine including their famous Rawnsley homegrown lamb. The setting of our self-contained holiday units and restaurant is at the foot of **Rawnsley Bluff** which offers amazing views at sunset and sunrise.

Overnight Flinders Ranges: Rawnsley Park Station - Self contained holiday units.

Day 3. Fri 12 Aug: Flinders Ranges

Breakfast, Lunch & Dinner

Today with our local guide on board we begin our drive through the scenic Flinders Ranges travelling along the Blinman Road. We pause at the famous **Cazneau Tree**, which is a must take snap for all those keen photographers. **Harold Cazneau**, renowned photographer photographed this tree in 1937 and the photograph titled "**The Spirit of Endurance**" won international recognition. Next stop is at **Stokes Hill Lookout** which provides an expansive panoramic view of the surrounding landscape including Wilpena Ponds eastern escarpment.



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Day 3. Continued.

Another feature of the lookout is a cast model of Wilpena Pound featuring the main landmarks and the shape and size of this unique formation. Our drive continues past **breathtaking gorges** and giant sharp saw tooth ridges. The **Aroona Valley** flanked by the **Heysen Range** was where **Sir Hans Heysen** completed some of his most inspiring and famous works. The drive down into the valley offers spectacular views south of the Pound Range and the area along the **Bunyerroo Creek** is a favourite location for kangaroos and euros. After our drive through the ranges we arrive at the **Wilpena Pound Information Centre** for lunch. This afternoon we have the opportunity to take in a leisurely walk along one of the walking tracks or take the shuttle into the Pound for the longer walk that will allow us to see the **Hill Homestead and Wangarra Lookouts**. The Wangarra Hill is located behind the Hill Homestead and offers **two great lookouts** giving **wonderful panoramic views** of the **amazing Wilpena Pound**. Late afternoon we arrive back at our accommodation after a delightful day out before gathering for a **Lamb Spit Roast dinner in the restaurant**.

Overnight Flinders Ranges: Rawnsley Park Station - Self contained holiday units.

Day 4. Sat 13 Aug: Pichi Richi Railway - Port Augusta

Breakfast & Dinner

We depart Rawnsley Park Station this morning and travel down to **Quorn**, established as a town on the Great Northern Railway line in 1878. The line was built by Chinese and British workers and operated for over 45 years (it closed in 1957). The town's old charm has not been lost on movie producers as the historic streetscapes and surrounding landscapes have been used in many films. This is where we experience train travel as it was a century ago in the South Australian countryside on the **Pichi Richi Explorer**, a half-day steam-train journey from Quorn. As the track winds its way into the picturesque **Pichi Richi Pass**, we'll get a close-up view of the ancient Flinders Ranges geology in the deep rock cuttings built in the 1870s. The carriages, some dating back to the 19th century, were used on narrow-gauge trains such as the Great Northern Express, The Ghan, the East-West Express, and services in the south-east of SA. Our 2.5hr return journey out to **Woolshed Flat** has us arriving back in Quorn at 1.00pm which allows us time to take in the charm of Quorn and purchase some lunch. From Quorn it's a 45min drive down to **Port Augusta** home to the **multi award winning Wadlata Outback Centre**. Take a wander through the displays which depict the history of the Flinders Ranges and the Outback of South Australia from 15 million years ago to modern day. Also experience and learn about the Dream Time of the Aborigine, European settlement and early explorers, outback transport and mining, School of the Air, Royal Flying Doctor Service, Leigh Creek Coal Mine, Olympic Dam Mine and the Moomba Gas Fields. Late afternoon we check-in to our motel and enjoy time to freshen up before dinner.

Overnight Port Augusta: Standpipe Golf Motor Inn

Day 5. Sun 14 Aug: Port Augusta - Woomera - Coober Pedy

Breakfast, Lunch & Dinner

Today our journey continues north to Coober Pedy. Our first refreshment and comfort stop is in **Woomera** at the **Heritage Museum** which contains displays relating to the **Woomera Rocket Range** and the now closed Joint Defence Facility at Nurrungar. The displays contain an extensive range of rocket parts along with photos and descriptions of 'The Range' activities, including the most recent NEXST-1 and HyShot trials. We take a stroll through **Missile Park** before departing Woomera. Next stop is **Glendambo Roadhouse for our lunch** before reaching Coober Pedy, the opal mining capital of the world. We notice the unique moonscape and bizarre township as we are driving into town. After settling into our accommodation we head out to the **Kanku- Breakaways Conservation Park** for some **amazing photo opportunities whilst enjoying drinks and nibbles**. Tonight it's back to our hotel for dinner.

Overnight Coober Pedy: Desert Cave Hotel (underground and above ground accommodation available)

Day 6. Mon 15 Aug: Coober Pedy

Breakfast & Dinner

Coober Pedy was originally known as the Stuart Range Opal Field, named after John McDouall Stuart who, in 1858, was the first European explorer to visit the area. In 1920 a new name was needed so a post office could be established, Stuart Range being unsuitable owing to the similarity to Stewart Range in Western Australia. At a progress committee meeting, the opal miners chose Coober Pedy, an Aboriginal term meaning white man in a hole. After breakfast this morning we begin our day in Coober Pedy by visiting the **Umoona Opal Mine**. Learn about mining and living underground on our informative guided tour through the museum. We also enjoy a stone cutting demonstration and journey deep into the earth. See how Coober Pedy residents live, with a walk through an underground house and learn all about mining in one of the oldest mines in the town centre. We then get to watch the award-winning documentary in the amazing underground movie theatre. We then tour an **authentic Coober Pedy dugout, Faye's Historic Underground Home** and learn about life underground. This underground home (or dugout as the locals call them) was excavated using the original method of picks, shovels and a lot of blood, sweat and tears. Built forty years ago by three women, this home offers an insight into the strength of character that Coober Pedy was built on. We then have some **free time to check out the gallery and opal shops**, and purchase some lunch along Hutchison Street. This afternoon we take a **look inside St Peter and Paul's Catholic Church**, the first purpose-built underground Catholic Church of its type in the world which opened in June 25 1967 and had extensions completed September 1984. With our local guide we take a look at Coober Pedy from the **Big Winch Lookout**, check out the **Old Cemetery** which dates back to 1921, **The Boot Hill tombstones** (including the 18 gallon beer keg for Mr Karl Bratz), then the **Coober Pedy Opal Fields, Dog Fence, Race Track and Golf Course**. Late afternoon we arrive back at our accommodation to rest before dinner.

Overnight Coober Pedy: Desert Cave Hotel (Underground and above group accommodation available)

Day 7. Tue 16 Aug: Coober Pedy - Alice Springs

Breakfast, Lunch & Dinner

Departing early from **Coober Pedy** we continue north along the Stuart Highway towards Alice Springs. **Marla** will be our first **comfort stop** before crossing the SA/NT Border some 395km north of Coober Pedy. A little over an hour into the Northern Territory will see us arrive at the **Erlunda Roadhouse** where we enjoy a late lunch. Mid-afternoon we arrive in **Alice Springs** and check into our accommodation, enjoying a well earned rest before dinner.

Overnight Alice Springs: Double Tree By Hilton

Day 8. Wed 17 Aug: Alice Springs - Standley Chasm

Breakfast, Lunch & Dinner

After breakfast we view Alice Springs and its magical surrounds from the **Anzac Hill Lookout**. The **Alice Springs Telegraph Station Historic Reserve and Museum** is a site of the area's first European settlement. This was established in 1871 to relay messages between Darwin and Adelaide and also links to London with an underwater cable network, thus creating the first real communication between Australia and England. Thirty minutes drive west of Alice Springs is the spectacular **Standley Chasm** which has been gouged through tough sandstone by the floods that, over untold millions of years, have surged down a narrow tributary of the Finke River system. Today the result is a deep red cleft in the **West MacDonnell Ranges** crowded on either side by craggy slopes that rise 80 metres above the floor. The Chasm is at its most dramatic an hour either side of noon where on a bright sunny day the sheer quartzite walls glow from reflected sunlight to create a breathtaking display of stark form and rich colour. After our **self guided walk** into the chasm, **lunch will be provided for us at the cafe** which is set amongst the shady gum trees on the bank of the Angkerle Creek. On our way back to Alice we stop by the **John Flynn Memorial Historical Reserve**, the resting place for the ashes of the Reverend John Flynn - founder of the Flying Doctor Service and the Australian Inland Mission. This lays down the foundation for our next visit which will be the **Royal Flying Doctor Service Visitor Facility** where we hear of the incredible history that has shaped the RFDS of today. Late afternoon we relax at the hotel before heading out for an evening of entertainment and outback cuisine set in the remote and isolated East MacDonnell Ranges. **The Original Outback Bush BBQ** is a unique and authentic experience where we become immersed in the spirit and grandeur that is the Australian Outback. Tuck into a mouth-watering meal of prime Australian beef, enjoy a cold beer or wine from the Aussie Bush bar, and get to know the locals who will share with us the epic story of their life and survival in this harsh land.

Overnight Alice Springs: Double Tree By Hilton

Day 9. Thu 18 Aug: Alice Springs - Uluru

Breakfast, Lunch & Dinner

After breakfast and checkout we begin our **drive across to Uluru** via Ghan and Curtin Springs. Take in the rugged desert landscapes of the region as we pass by the beautiful MacDonnell Ranges. Our first comfort stop is at the **Erdunda Roadhouse** then again at **Curtin Springs**. Prior to reaching Curtin Springs we stop to view and take photos of the **300 meter high Mount Conner**, a distinctive flat-topped sandstone capped sand and rock mountain. This horseshoe-shaped inselberg is one of the most distinctive formation in the region. Yulara is home to the spectacular Uluru, also known as Ayers Rock, which is the largest sandstone monolith in the Southern Hemisphere. Arrive at the **Ayers Rock Visitors Centre** which provides information on local history, geology, flora, fauna and Aboriginal culture. This afternoon we travel out to the **Uluru-Kata Tjuta Cultural Centre** where we learn about the traditional and ancient cultures and all that **Uluru (Ayers Rock)** has to offer. We also view the interesting displays which explain more about Uluru and its traditional owners. We enjoy a **leisurely short flat loop walk which takes in the Minymaku Platform** before returning to Yulara for check-in and a rest before dinner.

Overnight Yulara: Desert Gardens Hotel

Day 10. Fri 19 Aug: Uluru Optional Touring

Breakfast

After breakfast the day is ours to enjoy at leisure or to take in some of the optional touring offered from the resort:

- * **Kings Canyon Full Day Tour**
- * **Desert Awakening**
- * **Uluru Camel Tour**
- * **Astro Tour**
- * **Scenic Flights**
- * **Cultural Experiences**

Both lunch and dinner today are at own cost and arrangement.

Overnight Yulara: Desert Gardens Hotel

Day 11. Sat 20 Aug: Uluru - The Olgas - Sounds of Silence Dinner & Field of Lights

Breakfast & Dinner

This morning we take in the **Sunrise at Uluru** with a packed breakfast at the Talinguru Nyakunytyaku, a 360 degree viewing area which takes in great views of both Uluru (Ayers Rock) and Kata Tjuta (Olgas). Capture Uluru and Kata Tjuta in the same shot and marvel at the stunning 360 degree view of the surrounding landscape. We then take a closer look from the viewing platform at **Kata Tjuta**, the cluster of rocks known as '**The Olgas**'. These massive and vividly coloured, round rocks are a dramatic outline of this landscape. Arriving back at our hotel around midday the remainder of the afternoon is at leisure to prepare for our final evening on tour which will be one to remember. After **sunset** we immerse ourselves in the exclusive and **award winning Sounds of Silence dining experience** under the outback sky with a once in a lifetime **Field of Lights spectacular**. With magnificent views of Uluru at sunset, a special three-course bush tucker menu, premium selection of Aussie wines and beers, fascinating star talk, and self-guided walk through the Field of Lights, our final night in the centre is complete.

Overnight Yulara: Desert Gardens Hotel

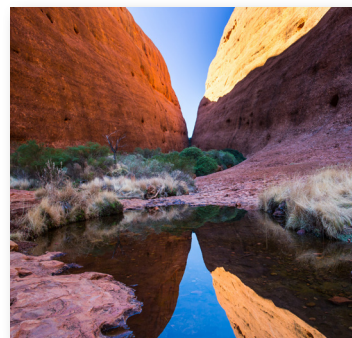
Day 12. Sun 21 Aug: Ayers Rock - Brisbane

Breakfast

After a leisurely breakfast we checkout and transfer to the Ayers Rock Airport for check in and our flight back to Brisbane after a wonderful time away with Trade Travel.

Flight details: Ayers Rock - Brisbane via Sydney (to be advised).

The Outback Explorer



Tour Highlights: Adelaide Central Markets; Martindale Hall; Historic Copper Mining Township of Burra; Giant Panoramas - Jeff Morgan Gallery; Flinders Ranges - Cazneau Tree, Stokes Hill Lookout, Gorges & Aroona Valley, Wilpena Pound, Hill Homestead, Wangarra Lookout; Pichi Richi Railway; Wadlata Outback Centre; Woomera Heritage Museum & Missile Park; Coober Pedy Kanku - Breakaways Conservation Park; Umoona Opal Mine; Faye's Historic Underground Home; St Peter & Paul Catholic Church; Anzac Hill Lookout; Alice Springs Telegraph Station Historic Reserve & Museum; Standley Chasm; John Flynn Memorial Reserve; Original Outback Bush BBQ & Show; Mt Conner Lookout; Ayers Rock Visitor Centre; Uluru-Kata Tjuta Cultural Centre; Uluru (Ayers Rock); Sunrise at Uluru; Kata Tjuta (The Olgas); Uluru Sunset, Sounds of Silence Dinner & The Field of Lights + more!

Tour Price Includes:

- Flights Brisbane to Adelaide & Ayers Rock to Brisbane (other destinations on application)
- Luxury coach travel
- 11 Nights quality accommodation
- Breakfast, lunch & dinner as per itinerary (27 meals)
Inclusive Sounds of Silence Dinner Uluru
Original Outback Bush BBQ
- All entry fees, rail journey & guides as per itinerary
Inclusive Field of Lights Spectacular Uluru

Tour Price Excludes:

- Brisbane Airport Transfers - Price on application

\$5798.00 per person Twin Share (Single Supplement \$1195.00)

Tour cost based on minimum 20 pax

The tour prices valid for travel in 2022. Please note that the itinerary is subject to change without notice.

PAYMENT DETAILS:

INITIAL DEPOSIT: \$55.00 per person, non-refundable for flights due at time of booking with completed booking form.

SECOND DEPOSIT: \$500 due **Friday 22 March, 2022.**

FINAL PAYMENT due before and no later than **Friday 06 May, 2022.**

For information, bookings & travel insurance contact:

Tracey - Trade Travel 1800 034 439 or Email: tracey@tradetravel.com



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Website: www.tradetravel.com.au | **ABN:** 91 061 591 375

TRADE TRAVEL - DOMESTIC PASSENGER BOOKING FORM

PLEASE EMAIL OR POST YOUR
COMPLETED FORM TO TRADE TRAVEL

EMAIL: bookings@tradetravel.com

VIC: PO Box 1137 Mildura VIC 3502

QLD: PO Box 1715 Noosaville BC QLD 4566



This Passenger Booking Form is to be completed by each individual passenger and is to be submitted with your Tour Payment Form. Please print your details clearly using **BLOCK LETTERS**.

RESERVATION FORM & BOOKING CONDITIONS

Date:

Club Name: Donald Simpson Centre

Trade Travel Consultant: Tracey O'Connell

Tour Departure Date: 10 August, 2022

Tour Name: Adelaide to Ayers Rock Tour

Important – Please use names as reflected on your photo ID to complete the following:

TOUR PASSENGER DETAILS:

Title: First Name:

Last Name:

Address:

Town/City:

State: Post Code:

Phone:

Mobile:

Email Address:

Date of Birth:

Frequent Flyer Program:

E.g. Qantas, Velocity

Frequent Flyer No.:

Rooming Type: ☐ Double ☐ Twin
☐ Single Supplement

Sharing With:

SPECIAL REQUIREMENTS:

Dietary/Allergies (e.g. Gluten Free):

Medical (e.g. Sleep Apnea):

Medical conditions that could affect your ability to participate in the tour must be advised.

Special Requests (not guaranteed): e.g. Ground Floor

Can you climb stairs? Yes / No

Can you get into and out of a boat, train or bus? Yes / No

Can you climb into a bath? Yes / No

EMERGENCY CONTACT (NOT TRAVELLING ON TOUR):

Name:

Address:

Contact Details:

Relationship:

NAME BADGES:

Do you already have a Trade Travel Name Badge? Yes / No

Preferred Name (For Badge):

Please Note: It is a requirement to wear your Trade Travel badge on tour.

Please sign below to acknowledge that you have read, understood, and accepted the **Trade Travel** terms & conditions.

Signature:

Date:

TOUR PASSENGER DETAILS:

Title: First Name:

Last Name:

Address:

Town/City:

State: Post Code:

Phone:

Mobile:

Email Address:

Date of Birth:

Frequent Flyer Program:

E.g. Qantas, Velocity

Frequent Flyer No.:

Rooming Type: ☐ Double ☐ Twin
☐ Single Supplement

Sharing With:

SPECIAL REQUIREMENTS:

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Name:

Address:

Contact Details:

Relationship:

NAME BADGES:

Do you already have a Trade Travel Name Badge? Yes / No

Preferred Name (For Badge):

Please Note: It is a requirement to wear your Trade Travel badge on tour.

Signature:

Date:

TRADE TRAVEL PAYMENT FORM & COVID-19 DISCLAIMER



PASSENGER & TOUR DETAILS:

Passenger 1 Full Name: _____

Passenger 2 Full Name: _____

Tour Details: Adelaide to Ayers Rock Tour _____

Tour Code: TTP/100822 _____

PAYMENT DETAILS:

Would you like your receipt emailed: ☐ Yes ☐ No

Payment Type

☐ Deposit ☐ Full Payment

Payment Method Direct to Trade Travel

☐ Cash Amount \$ _____

☐ Cheque Amount \$ _____

Cheque No: _____

☐ Direct Deposit Amount \$ _____

Date Deposited: _____

NAB BSB No: 084 917 Account No: 86382 1525

Account Name: Trade Travel Client Trust Account

*** Please use your surname & tour code as the reference: SURNAME/TTP100822**

☐ Credit Card Amount \$ _____

☐ Visa (incurs a 1% surcharge)

☐ MasterCard (incurs a 1% surcharge)

☐ Amex (incurs a 1.85% surcharge)

(Please note: We do not accept Diners Club Card)

TO HELP PROTECT YOUR SECURITY!

If you wish to pay using your credit card please tick the appropriate box above and advise amount.

Once we receive your payment form we will give you a call and process your credit card payment over the phone.

PASSENGER DECLARATION:

By completion and return of this form, I hereby verify all the above details are true and correct to the best of my knowledge and forward my payment details for the arrangements of my tour.

Passenger 1

Signature: _____ Date: _____

Passenger 2

Signature: _____ Date: _____

COVID-19 TRAVEL DISCLAIMER (Please read the COVID-19 Impact Disclosure details below.)

During the Vaccine Rollout, the Australian Government cannot provide any guarantee against the spread of COVID-19. Trade Travel understands this and can only provide assurances that we will do all we can to manage the situation and follow the guidelines set by the relevant Industry bodies and the Health Department. If you wish to travel with Trade Travel and its suppliers, you will need to complete and sign the waiver below and return to our office with your booking form.

Trade Travel and all Suppliers cannot be held liable for any transmission of COVID-19 from passenger to passenger whilst on tour. All passengers booked on a tour with Trade Travel must read and agree to the above notification and sign below and return to our office along with your completed booking form.

I/WE _____ agree to travel on the Tour with Trade Travel on my own accord and understand the risks in relation to COVID-19 transmission and will not hold the Company or any of its suppliers liable for anything relating to COVID-19.

Passenger 1

Signature: _____ Date: _____

Passenger 2

Signature: _____ Date: _____

Please contact this office if any further clarification on the above details is needed - Trade Travel 1800 034 439.

By supplying your email address you agree to receive future offers direct from Trade Travel.

The information you provide will be collected, managed and used in accordance with the Trade Travel Privacy Policy.

PLEASE EMAIL OR POST YOUR COMPLETED FORM TO TRADE TRAVEL

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TERMS & CONDITIONS & COVID-19 IMPACT DISCLOSURE

Please read & retain this page for your own records.



HOW TO CONFIRM YOUR PLACE ON THE TOUR

A \$55.00 deposit will be required for this tour by nominated date, along with a signed booking form. After this you will receive a confirmation letter in writing. Please refer to your confirmation letter for payment deadlines. If payment is not received by the due date, Trade Travel reserves the right to cancel your place on the tour and you may incur cancellation fees.

CHANGES/CANCELLATION OF YOUR BOOKING & INSURANCE

Any changes to your booking once the deposit has been received may incur amendment fees. Please check these details when requesting changes. The reservations we make on your behalf or groups behalf are subject to cancellation fees from all Suppliers, making it necessary to enforce strict cancellation policies. If you cancel a reservation prior to the departure of your tour the following cancellation fees will apply: We strongly recommend that you take out travel insurance to cover you against illness or accident, cancellation fees, loss of luggage, etc. in the unfortunate event that you have to cancel.

Deposit of \$55 is non refundable at time of booking

Additional \$500 is non refundable from 22 March, 2022.

All funds from 6 May, 2022 are subject to 100% cancellation.

REFUND PROCESSING FEE

Please note there will be a \$25.00 fee applicable for all refunds to cover costs of processing the payment. This fee is applicable on all cancellations received for all Tour/Holiday bookings.

RESPONSIBILITY

Trade Travel does not accept liability for failure on the part of third party Suppliers whose responsibility is confined to their own operations.

CHANGES/CONFIRMATION LETTER TERMS & CONDITIONS

Trade Travel reserves the right to alter, change or omit the itinerary as necessary. Trade Travel reserves the right to cancel the tour should it not reach minimum numbers and clients will be notified prior to departure should this occur. These terms and conditions are provided at the time of promotion, however your Confirmation Letter will override any Terms and Conditions raised on this booking form. Please refer to your Confirmation Letter for the most up-to-date booking conditions, change fees and cancellation fees, as these will be applied as necessary.

TOUR BOOKINGS

All tours and bookings made with Trade Travel are monitored and updates are sent to our clients based on their departure date. Restrictions are changing regularly and it is important we adhere to the Government health authority advice and we are confident all our suppliers are committed to these guidelines.

PAYMENTS AND BOOKINGS - BOOK WITH CONFIDENCE

All payments made to Trade Travel are held in Trust and are protected by our Consumer Protection Insurance, this way we can give our clients the Peace of Mind that all funds are held safely. Trade Travel will endeavour not to disperse any client's money to any supplier until we believe the tour is going to proceed and it is safe to do so.

REFUNDS/SUPPLIER CREDITS - PEACE OF MIND

Trade Travel will provide 100% refund to all our clients where possible. If the tour is cancelled due to COVID-19 and there has been no cancellation or credits retained by suppliers, our passengers will receive a full refund. In the event the supplier has been paid and they are not offering a refund, we will refund in full minus the outlaid funds only. Trade Travel will not charge a cancellation fee on any booking affected by COVID-19 disruptions. We hope this gives our customers Peace of Mind when booking.

ROOM REQUESTS:

Please note Trade Travel cannot provide a 100% guarantee for room requests – we will endeavour to cater for them as best as possible but these are at the discretion of the Resort/Motel only and certain requests are not always available, such as ground floor, and not all properties offer a lift service. Assistance will be provided where needed for luggage delivered to rooms if on higher levels.

TOUR GUIDES/AIRLINES/TOUR OPERATORS AND PARTNERS

Many of our tours include the use of Airlines, Tour Companies, Hotels, Restaurants and Attractions. All suppliers are taking initiative for the future to provide a valuable service with COVID-19 as part of our normal. Our office will work closely with our partners to assist them in every way for the safety of our clients for them to travel safely. All tours and bookings made with Trade Travel are monitored and updates are sent to our clients based on their departure date. Restrictions are changing regularly and it is important we adhere to the Government health authority advice and we are confident all our suppliers are committed to these guidelines. Trade Travel will ensure that each tour is escorted by a tour host where required and will assist the group on a day to day basis. This may include: temperature checks daily of all passengers, monitoring physical distancing where possible - seat allocations and making sure cleanliness of coach is maintained throughout the tour with the use of Hand Sanitiser, Face Masks, regular hand washing etc.

COVIDSAFE APP

We recommend all our passengers download the COVIDSafe App before travelling on our tours. COVIDSafe is a new tool to help speed up how the health department can notify people who may have been exposed to COVID-19, so the health system can protect you, your family and friends.

OUR COMMITMENT

Trade Travel will continue to follow the advice of all relevant authorities as the situation develops. For the well-being of our clients, we ask you to respect these guidelines, as well as personal hygiene and stay at home if you are unwell. For more information on COVID-19 visit the website www.health.gov.au or contact the Helpline on 1800 020 080.